

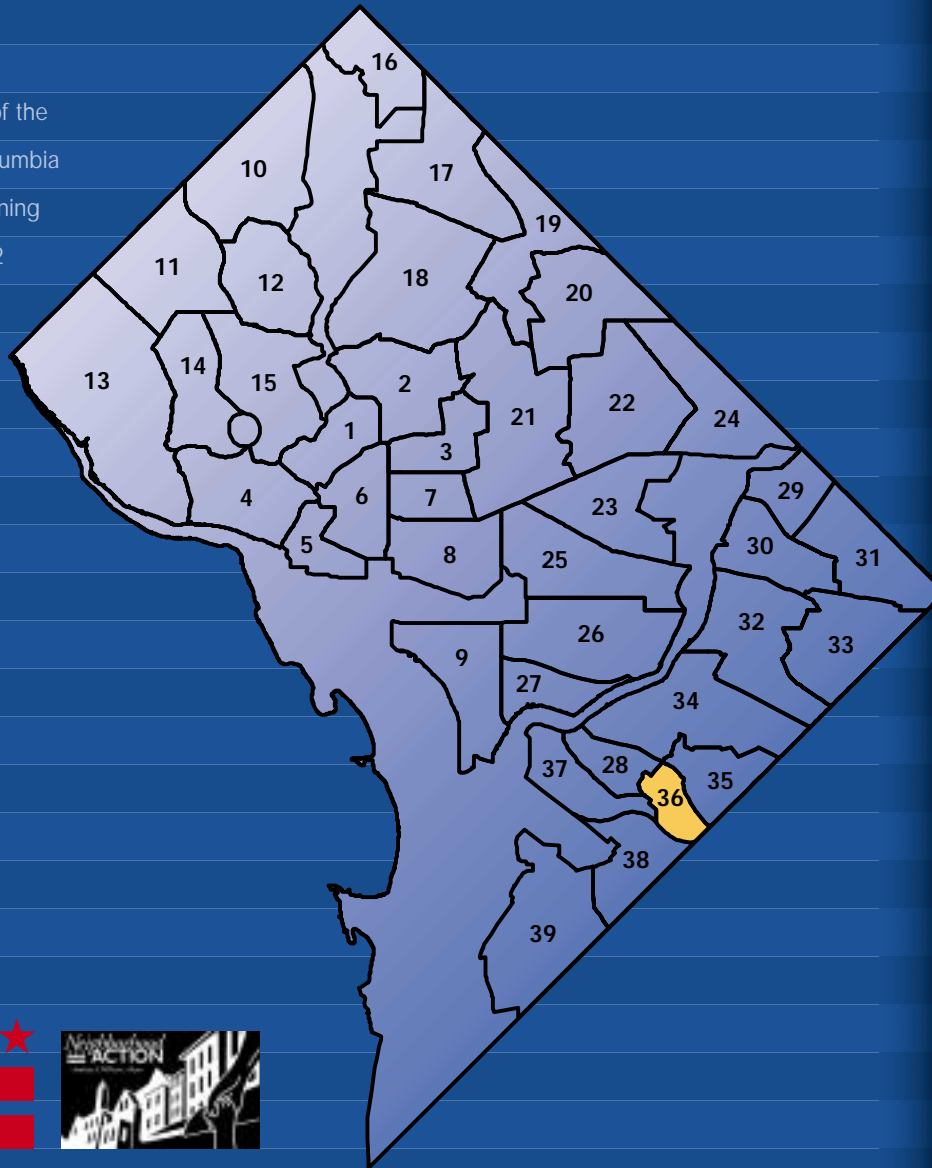
# Neighborhood Cluster

# 36

## District of Columbia Strategic Neighborhood Action Plan

Prepared by

Government of the  
District of Columbia  
Office of Planning  
Summer 2002



GOVERNMENT OF THE DISTRICT OF COLUMBIA, ANTHONY A. WILLIAMS, MAYOR



Knox Hill/Buena Vista  
Garfield Heights  
Woodland  
Skyland

## Acknowledgments

*The following people and groups  
deserve special recognition for the  
time they dedicated to developing  
this plan for Cluster 36:*

Sandy Allen, Council Member

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Anacostia Economic Development Corporation

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Garfield Heights, Knox Hill, Skyland, and  
Woodland

Clusters 36 and 38 Neighborhood Steering  
CommitteeEast of the River Community  
Development Corporation

Emmanuel Baptist Church

Frederick Douglass/Stanton Redevelopment

Knox Hill Senior Resident Council

Skyland Civic Association

Woodland Terrace Resident Council

Young's Memorial Church of Christ Holiness

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## Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams  
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

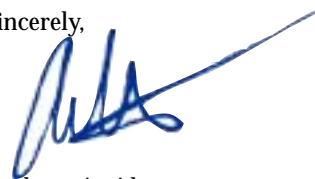
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner will continue to keep you informed on major new developments in the area including the following: (1) the construction of a new grocery store and 80 new houses at Camp Sims, (2) 650 units of housing at Henson Ridge, (3) 36 units of housing on Good Hope Road called the Homes at Woodmont, (4) District of Columbia Public Schools'

(DCPS) conversion of Turner Elementary School to its new Transforming Schools Initiative 9 (T-9) program, and (5) redevelopment of St. Elizabeth's Hospital campuses.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman  
Director, Office of Planning

## Letter From the Director





## Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

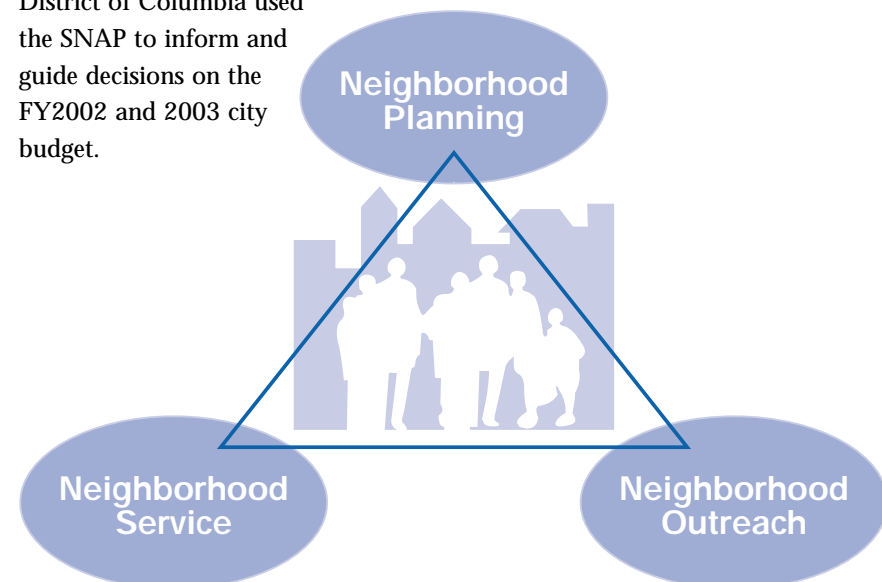
*Neighborhood Action*, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the *Neighborhood Service Initiative*, the *Neighborhood Outreach Program*, and the *Neighborhood Planning Initiative*. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped develop

this plan with the Neighborhood Planning Initiative located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



## Introduction

1

Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and meetings, community stakeholders identified the following priority areas of the Cluster 36 SNAP: Public Safety, Improved Environment and Neighborhood Beautification, and Quality Education. Those three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 8 plan.

Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work with the Office of Planning as it undertakes a review of the current plan and planning process.

### The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the

only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 8 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 8 over 5 years (1999–2004) that will improve the availability of housing, retail services, employment, transportation, public services, and community facilities. The Anacostia Metro station, Camp Sims, DC Village, and Saint Elizabeth’s Hospital campus were identified as Special Treatment Areas or Development Opportunity Areas as a mechanism to stimulate employment and redevelopment opportunities.

## A Message From Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 36 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others so they can improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan (SNAP). This effort has truly been a monumental achievement!

At times, the task has not been easy. I know that, historically, areas in this Cluster have not received the level of attention residents felt it deserved. There were those of you who did not want to attend another meeting—but came anyway. There were those of you who did not believe that this process would bring about real change—but came anyway. There were those of you who have worked

to create a better neighborhood without government assistance and did not believe that the time had come when your government would assist you as a willing partner. Although we have a long way to go—we have heard you. This document is proof that your government is changing to better serve you, as well as provide a tool for you to hold us accountable.

While there are tremendous challenges for the neighborhoods of Cluster 36, there is real reason for optimism. The priorities for action identified in this plan have resonated throughout the District government at every level. Through the SNAPs, not only have we ensured citizen-driven planning, but also citizens are, in fact, helping to drive capital investments, service delivery, and policy initiatives. For example, Buena Vista and Knox Hill residents identified the need for a safe, convenient place for children to play. Plans are now under way to construct a new playground in this area.

I would like to recognize the tremendous commitment and dedication of those people who participated in this planning process. They were active throughout the effort—reviewing and fine-tuning many elements of the draft SNAP. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for livable, equitable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections that describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

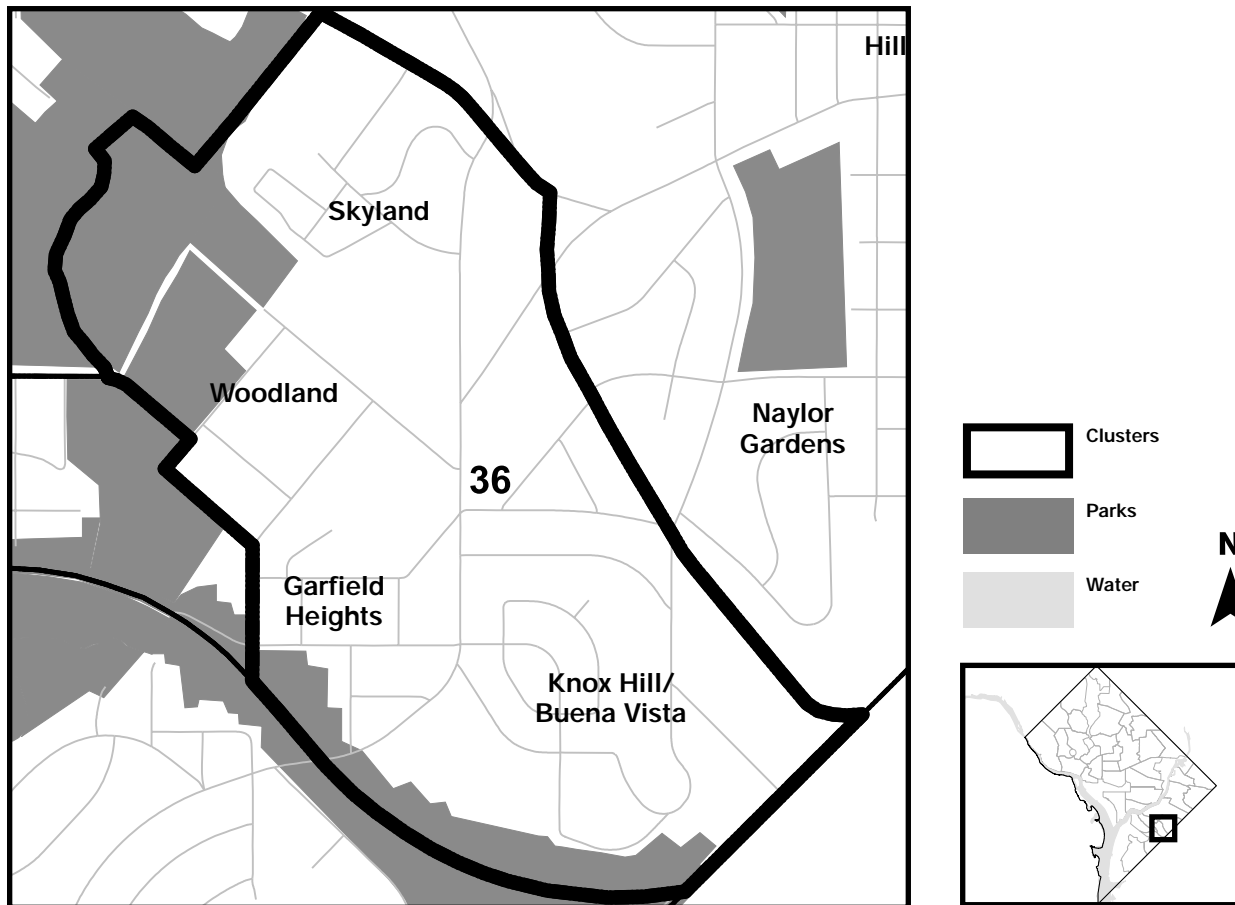
**Venita Ray<sup>1</sup>**  
*Neighborhood Planner, Cluster 36*

1. This Cluster will have a new Neighborhood Planner. For more information, contact the Office of Planning at 202-442-7600.

## State of the Cluster

# 2

Cluster 36: Knox Hill/Buena Vista, Woodland, Garfield Heights, Skyland



### Cluster 36 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 36. Your Neighborhood Cluster is shown on the map and includes the following neighborhoods:

- Buena Vista
- Garfield Heights
- Knox Hill
- Skyland
- Woodland

These five neighborhoods developed this SNAP with the help of your Neighborhood Planner, Venita Ray.

### Physical Characteristics and Assets

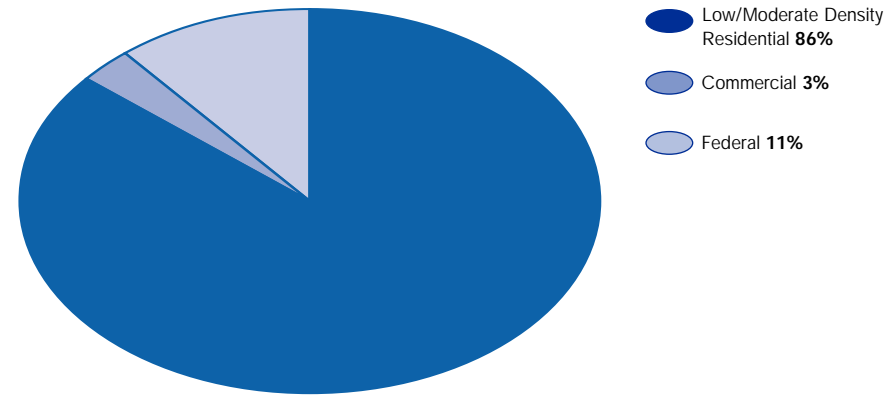
Cluster 36 is bounded on the north and west by Fort Stanton Park, on the east by Naylor Road, and on the south by Suitland Parkway. Although Ward 8 is commonly referred to as “East of the River” because it is bounded on the east by the Anacostia River, Ward 8 also has the distinction of being situated between two rivers: the Anacostia River on the east and the Potomac River on the west.

Beginning in 1852 with the construction of St. Elizabeth’s Hospital, institutional and industrial governmental uses began to occupy the majority of the land in Ward 8. Significant residential and commercial development did not begin in Ward 8 until the early 1940s. Between 1940 and 1950, Ward 8 experienced significant growth as the result of the expansion of the Federal workforce and the onset of World War II. Today, approximately 86% of the land

is zoned for residential uses, 3% is zoned for commercial, and 11% is zoned for Federal uses. Cluster 36 neighborhoods contain a mixture of multifamily apartment complexes with detached and semidetached houses and newly constructed townhouses.

The Cluster has one small commercial strip at the intersection of Naylor Road and 30th Street SE and a nearby commercial area at the intersection of Good Hope Road SE and Alabama Avenue SE, which contains the Good Hope Marketplace anchored by a Safeway grocery store and a variety of other retail establishments. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the adjacent pie chart.

Land Uses in Cluster 36



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Garfield Elementary School



Allen Chapel AME Church



Some highlights of Cluster 36's assets and features include the following:

- *Neighborhoods offer a sound housing stock and a changing real estate market.*
- *Ward 8 has some of the most beautiful panoramic views of downtown Washington to the west and the Potomac River and Virginia to the east.*
- *The Cluster 36 neighborhoods feature hilltop and wooded slopes and open parklike settings, which offer an urban community with a suburban flavor.*
- *Neighborhoods have narrow winding streets as a result of the hilly topography.*
- *Significant public and institutional facilities include places such as the Metropolitan Police Department's District 7 Station, Garfield Elementary School, and Allen Chapel AME Church.*
- *Neighborhoods are within close proximity to the new Congress Heights Metro station, which opened January 2001.*
- *An annual parade is held on Martin Luther King Jr. Day.*
- *The Congress Heights Day is held every May.*
- *The UNIFEST Street Festival is held annually in June in Historic Anacostia.*
- *The Anacostia Coordinating Council sponsors an annual boat ride on the Anacostia River in September.*
- *Ward 8 Democrats sponsor an annual Red and White Ball every December.*

Knox Hill townhomes



## Demographics

Cluster 36 has 6,387 residents, representing about 1% of the District's population. African Americans make up the majority of residents in this Cluster, constituting 98% of its population. The Cluster's median household income (\$21,262) is significantly less than the city-wide median income (\$43,001). The percentage of owner-occupied households in this Cluster (15%) is also lower than the city-wide average (41%). The adjacent chart provides some basic information about your neighborhood such as age, race and ethnicity, and family income for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 36 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 36: 1990	Cluster 36: 2000	City-wide: 2000
<b>Population</b>	7,463	6,387	572,059
<b>Age</b>			
Under 18 years	32%	37%	20%
Between 18 and 65 years	56%	57%	68%
Over 65 years	12%	7%	12%
<b>Race / Ethnicity</b>			
African American	97%	98%	60%
White	2%	1%	31%
Hispanic <sup>1</sup>	1%	1%	8%
<b>Income</b>			
Median Household Income <sup>2</sup>	\$17,762	\$21,262 <sup>3</sup>	\$43,001 <sup>3</sup>
<b>Education</b>			
High School Graduates	58%	Data not yet available	73%
College Graduates	8%	Data not yet available	33%
<b>Housing</b>			
Occupied Housing Units	2,834 units	2,346 units	274,845 units
Percentage of Housing Units Owner-Occupied	8%	15%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

### Recent Neighborhood Activity

Cluster 36, similar to other neighborhoods in Ward 8, is experiencing increases in new housing construction. Cluster 36 is also near other neighborhoods that are undergoing significant new housing construction, a resurgent housing market, and new neighborhood retail development.

The following is a list of key activities:

- *KSI is constructing 176 two-, three-, and four-bedroom apartments on Good Hope Road SE in a complex to be called Woodmont Crossing. KSI will also begin construction of 33 single family detached houses called the Homes at Woodmont.*

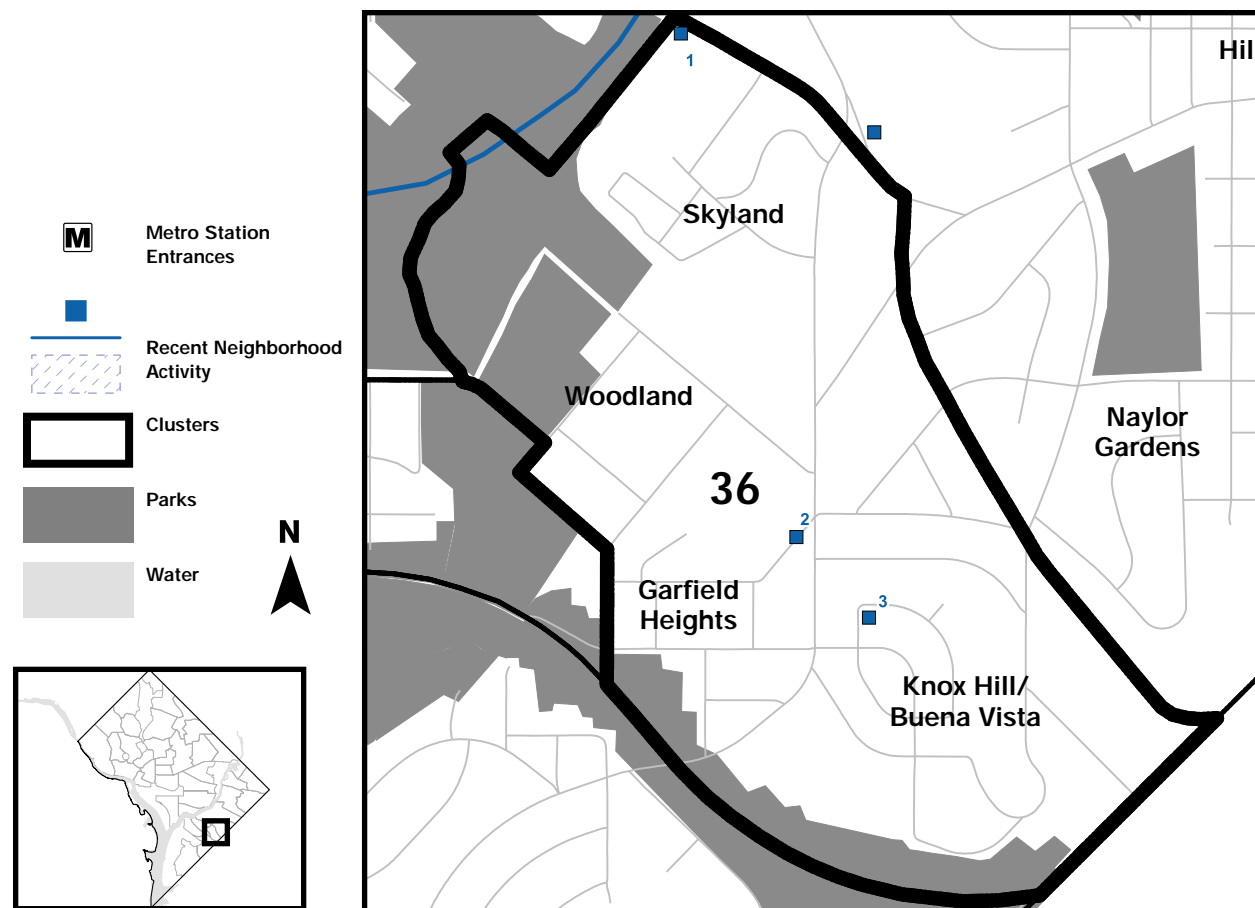
Woodmont Crossing apartment



- *Cluster 36 is in close proximity to the HOPE VI development that is combining the former public housing complexes of Stanton Dwellings and Frederick Douglass. The development was recently named Henson Ridge and will have 650 units of mixed-income housing.*
- *The Cluster is near the future site for the only Ward 8 grocery store and 80 units of housing at Camp Sims.*
- *The Department of Parks and Recreation (DPR) will construct a new playground in the Knox Hill and Buena Vista area.*
- *The Cluster and adjacent communities such as Knox Hill, Oxon Creek, Monterey Park, and Trenton Park have significant new housing construction.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

Recent Neighborhood Activity in Cluster 36





### Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked nine essential ingredients as vital for a livable community:

1. Public Safety
2. Improved Environment and Neighborhood Beautification
3. Quality Education
4. Affordable Housing
5. Supportive Human Services
6. Economic Development
7. Recreation
8. Code Enforcement
9. Community Support and Unity

### Cluster Priorities

Participants were then asked to identify three to four priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed upon the following priority ingredients:

- Public Safety
- Improved Environment and Neighborhood Beautification
- Quality Education

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

## Developing Your SNAP

# 3

### How We Involved You

#### Phase I: Start Up

- Conducted informal consultations with neighborhood leaders to discuss the concept of the SNAP and to develop key contacts. Those consultations were held from October 2000 to February 2001.
- Recruited and formed a Neighborhood Action Steering Committee to plan and promote the Neighborhood Cluster Workshop. A Neighborhood Action Steering Committee meeting was held on March 14, 2001, followed by ongoing consultation in preparation for the workshop.

#### Phase II: Visioning and Identifying Essential Ingredients

- Convened a Neighborhood Cluster Workshop on April 28, 2001, at Emmanuel Baptist Church to identify the essential ingredients for a healthy neighborhood and to establish priorities.

#### Phase III: Action Planning

- Organized Action Planning Work Sessions to develop preliminary action plans. Meetings were held every Wednesday beginning June 27, 2001, through August 22, 2001.

#### Phase IV: Validation

- Convened a Neighborhood Cluster meeting on September 5, 2001, to review and validate the draft plan.

#### Community Outreach

- Announced the Steering Committee Meetings, the Neighborhood Cluster Workshop, the Action Planning Work Sessions, and other meetings specific to the SNAP using a variety of outreach methods. Specifically, notices were distributed through direct mailings, were sent to area ANCs, and were distributed by telephone calls. Notices were posted in the Washington Post, on the DC Cable, and in key neighborhood locations.
- More than 80 citizens participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

### Agency Commitment Highlights

In Cluster 36, some of the key actions that concerned citizens the most received the following agency commitments:

#### Create Clean and Safe Neighborhoods

- *The Metropolitan Police Department (MPD) at District 7 will increase patrols on the street by shifting Police Service Area (PSA) 702 members to the hours of 7:30 p.m. to 4:00 a.m.*
- *The District Department of Transportation (DDOT) will investigate current streetlight voltages in areas suggested by residents and will increase illumination where possible.*
- *One Fire Inspector will be hired for the Ward.*
- *DDOT, in partnership with Howard University, is developing criteria to be used for implementing traffic-calming measures. DDOT will then implement traffic-calming measures while working with the community.*

#### Increase Recreation Opportunities for People of All Ages

- *The District of Columbia Public Schools (DCPS) will open gymnasiums in the summer in those schools that provide summer programs.*
- *DPR will begin design for a playground on a lot adjacent to District 7 Police Station.*
- *DPR will provide mobile recreation opportunities and is purchasing a new mobile recreation van to serve the Buena Vista and Knox Hill area.*
- *DPR will hire additional staff members to design cultural arts programs and to create partnerships with existing programs, such as Pop Warner.*

#### Increase Enforcement of Housing and Vacant Lot Codes

- *The Department of Consumer and Regulatory Affairs (DCRA) will regularly conduct housing inspections and conduct surveys now that DCRA has hired one Neighborhood Stabilization Officer (NSO) for each cluster.*
- *DCRA will prioritize the abandoned, obsolescent buildings identified by the community to establish time frames.*
- *DCRA is currently identifying and cataloging all vacant property in the District. Upon completion, all vacant properties will be registered and brought into compliance with the new Vacant Property Maintenance Code.*

Chapter 4, the Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.



## Understanding the Plan

The Cluster 36 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 36 include the following:

- Public Safety
- Improved Environment and Neighborhood Beautification
- Quality Education

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and

individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

*Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.*

## The Action Plan

# 4

## Agency Responses to Citizen Priorities

PRIORITY 1:

**Public Safety**

Public safety issues surfaced as the top priority for Cluster 36. First and foremost, residents shared their long-held desire for a peaceful, clean, and safe community where families can thrive and where children are free to play without fear. Areas of specific concern include the following: drug-related crimes, loitering, poor lighting, poor traffic enforcement, lack of police presence, and overall issues related to the quality of life. Last, residents articulated the need for improved city services related to housing, vacant lots, and maintenance of public space.

OBJECTIVE 1:

Provide safer neighborhoods.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3212	Assess whether the Fire Department and the Metropolitan Police Department (MPD) have the capacity to deal with increased demands caused by new housing construction.	Cluster-wide	FEMS	6947	Fire and Emergency Medical Services (FEMS) received 86 additional Full Time Employees (FTEs) to meet the increase in population and to address specialized equipment, including 26 FTEs for a full-time Hazardous Materials Unit and a Hazardous Materials Recon Unit. FEMS will hire three additional Fire Inspectors.	FY2002
3213	Focus prosecutorial efforts on drug users who come into the community to buy drugs.	Cluster-wide	MPD	5623	District 7's Focus Mission Unit will continue to target the drug-infested areas within that MPD District. Under the command of Lt. Thomas Rodman, the unit will continue to work with the Strike Force to eliminate the drug markets. The U.S. Attorney for the District of Columbia has existing programs targeting drug users and dealers. Targeting is also conducted by the Narcotics Strike Force and by the District Vice Units to address and reduce open-air markets.	FY2002
			OCC	6948	The Office of Corporation Counsel (OCC) through its major case unit will work with MPD and United States Attorney's Office (USAO) to develop a joint project to help identify drug users and dealers and will enforce the law on those crimes within its jurisdiction.	Ongoing
			NSI	5624	The Neighborhood Service Initiative (NSI) is working with the Re-entry program to ensure that men returning into the communities are monitored.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**OBJECTIVE 1: **Provide safer neighborhoods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3214	Enact loitering laws.	City-wide	OCC	5626	OCC is working with the Deputy Mayor for Public Safety and Justice (DMPSJ) to analyze and propose laws to address this issue. Antiloitering laws have been struck down by courts as unconstitutional.	FY2002
624	Increase MPD foot patrol between 6:00 p.m. and 2:00 a.m.	PSA 702	MPD	2128	District 7 will increase the patrols by using Police Service Area (PSA) 702 members who are assigned to the power shift. The officers will work the 7:30 p.m. to 4:00 a.m. shift. The officers will be given specific instructions to address order maintenance concerns.	FY2002
3215	Start citizen watch groups (Orange Hat or neighborhood watch).	Cluster-wide	MPD	5627	The Policing for Prevention group will provide technical assistance to working groups of residents and police officers in the P S As where residents are interested in setting up a citizen patrol. Development of training and outreach will begin in Q3 of FY2002, and actual training of groups will begin in Q4 of FY2002.	FY2002
			NSI	5628	NSI supports starting Orange Hat Patrols and will provide guidance to residents who wish to start Orange Hat Patrols.	Ongoing
625	Increase the number of streetlights.	2800 block of Knox Terrace	DDOT	2130	The District Department of Transportation (DDOT) will investigate and survey current conditions; then it will take appropriate actions that are based on those results.	FY2003
626	Conduct a survey to determine if streetlights are at maximum voltage, and increase brightness where possible.	PSA 702	DDOT	2132	DDOT will investigate and survey current conditions; then it will take appropriate actions that are based on those results.	FY2002
		2800 block of Knox Terrace	NSI	7495	DDOT has completed an assessment of this area, and street lights will be placed in the 2800 block of Knox Terrace this fiscal year.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**OBJECTIVE 1: **Provide safer neighborhoods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
627	Increase enforcement of traffic laws.	PSA 702	MPD	2134	MPD has new radar equipment city-wide and has received additional training for officers. Visible speed limit signs and MPD presence will increase enforcement capability. Operations Command will increase the use of sobriety checkpoints and seatbelt enforcement; DC's goal is to establish a 90% usage rate by the end of FY2002. Site surveys are being conducted for 10 additional photo red-light locations. MPD will also review sites for additional photo-radar deployment.	FY2002
3216	Prevent police cars from being double parked behind the District 7 Police Station.	District 7 Police Station	MPD	5629	A sergeant will be assigned to monitor parking around the District 7 Station during each shift. This policy can be implemented immediately and presented to the community at both PSA meetings and the monthly Citizen Advisory Council meeting.	FY2002
3217	Create listing of PSA's and ANC's meeting schedules, and make it available at police stations and libraries.	Ward-wide	MPD	5631	District 7 is in the process of creating a standardized meeting schedule with location and dates, and the schedule will be available at <mpdc.dc.gov>. District 7 implemented this program in March 2002. Meetings will be held with the director of the policing and clergy partnership.	FY2002
3218	Open DC Public Schools (DCPS) gymnasiums during summer months.	Ward-wide	DCPS	5632	Gymnasiums were open in those schools that provide programs during summer 2002.	FY2002
3219	Provide security monitors at recreation centers.	Ward-wide	DPR	5633	The Urban Park Ranger Corps will be enhanced as funding permits. Individual site managers will coordinate more closely with PSAs.	

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**OBJECTIVE 2: **Provide cleaner neighborhoods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
628	Eliminate trash and dirt on streets, sidewalks, and tree boxes.	PSA 702	DPW	2136	The Department of Public Work's (DPW) Solid Waste Education and Enforcement Program (SWEEP) will continue to address the conditions within the Persistent Problem Area (PPA) in order to maintain the level of cleanliness achieved in FY2001 as part of the NSI work plan. Additional focused education and enforcement action will be implemented in the PPA by SW EEP in conjunction with community outreach of NSI.	Ongoing
			OCCC	7486	The Office of the Clean City Coordinator (OCCC) will continue conducting cleanliness assessments of streets and alleys.	FY2002
			NSI	2137	With the NSI work plan for the Buena Vista and Knox Hill PPA, NSI will ensure that the actions are addressed for each agency. Work on the work plan should have been completed for this area by spring 2002.	FY2002
3221	Initiate petition for regular street cleaning.	Cluster-wide	NBHD	6950	Success of this action will depend on community leadership and individual action. Citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	
			DPW	5635	Residents requesting scheduled sweeping of their street should present a signed petition to DPW. Petitions are available through the Mayor's Call Center at 202-727-1000.	FY2002
			NSI	5636	The residents are responsible for petitioning DPW for routine street cleaning; however, the Neighborhood Service Coordinator of Ward 8 can provide the residents with the petition.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**OBJECTIVE 2: **Provide cleaner neighborhoods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3222	Solicit input from ANCs on where new sidewalks should be constructed and where sidewalks should be repaired.	Cluster-wide	DDOT	5637	DDOT will investigate and take necessary action. DDOT will solicit input from the Neighborhood Service Coordinator.	Out Years
629	Have a city-sponsored neighborhood spring cleanup and give out seeds and flowers for citizens to beautify the neighborhood.	Cluster-wide	DPW	2139	While DPW does not lead neighborhood cleanups, DPW can support those efforts with supplies and equipment. Through DPW's Helping Hand program, tools and trash bags are available.	Ongoing
			NSI	7491	This issue will be raised with the Community Outreach Coordinator in Ward 8 and the Clean City Coordinator to see if there are plans to have a spring cleanup throughout the city each year.	Ongoing
			OCCC	7487	Working with Keep Washington, DC, Beautiful, Inc., and with DPW, OCCC will coordinate the conducting of the Great American Cleanup Keep America Beautiful program in the District of Columbia.	FY2002
630	Attach litter cans to sidewalks and bus stops and on major streets.	Cluster-wide	DPW	2140	DPW will place 180 litter cans in selected areas across the city that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will give strong consideration to locations identified through the neighborhood planning process.	FY2002
			NSI	7497	The new litter cans will first replace the old blue litter cans, and then the remaining cans will go in identified PPAs that are in the core team work plans.	FY2002
3224	Solicit input from ANCs on locations where old tires need to be removed to eliminate problems caused by standing water.	Cluster-wide	DPW	5640	DPW's SWEEP inspectors will obtain information from ANCs on places where illegal dumping of tires occurs.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**OBJECTIVE 3: **Increase consumer education.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
631	Develop and distribute educational packets for residential and commercial property owners on their responsibility for maintaining abutting property, property managers, trash, etc.	PSA 702	DPW	6581	SWEEP will continue to address the conditions within the PPA in order to maintain the level of cleanliness achieved in FY2001 as part of the NSI work plan. Additional focused education and enforcement action will be implemented in the PPAs by SWEEP in conjunction with the community outreach of NSI.	FY2002
			DCRA	2142	The Department of Consumer and Regulatory Affairs (DCRA) has developed brochures addressing the private space issues. DCRA distributes these brochures through Neighborhood Service officers, community meetings, public service announcements, etc. To obtain copies of the brochures, please call 202-282-DCRA.	Ongoing
			OCCC	7498	OCCC will provide educational material on enforcement of quality-of-life infractions and on citizen responsibility.	FY2002
			DHCD	2143	The Department of Housing and Community Development (DHCD) will provide information about rehabilitation programs under the direction of the Neighborhood Service Coordinator.	FY2002
			NSI	7499	Educational information is distributed by the Ward 8 Neighborhood Service core team during all of its neighborhood walks.	Ongoing
3226	Educate the public on government services.	Cluster-wide	NSI	5642	The members of the Neighborhood Service core team focus on educating residents and businesses on city services in the Buena Vista and Knox Hill area each time they are in a neighborhood but they will inform residents that any information or questions can be answered through the Ward Neighborhood Service office.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Public Safety**

OBJECTIVE 4: Assess transportation needs.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3229	Conduct assessment of transportation needs both within the Ward, such as community-bound bus service, and for travel outside the Ward.	Cluster-wide	WMATA	5646	The Regional Bus Study will recommend new circulator and feeder routes to Metrorail stations and will propose new bus transit stations around the District. Service enhancements have been identified in the Regional Bus Study. The Washington Metropolitan Area Transit Authority (WMATA) Board will approve recommendations as part of the FY2004 budget process. The District of Columbia must agree to subsidize the additional bus service.	FY2003
632	Conduct traffic study to determine types of traffic-calming options needed in Knox Hill area, including Alabama Avenue, Jasper Street, and Hartford Street.	PSA 702	DDOT	2144	This area will be included in a traffic study budgeted for Suitland Parkway, Howard Road, and Alabama Avenue to survey conditions and to study installing more traffic-calming devices in FY2003. DDOT has a partnership with Howard University to develop criteria to be used for implementing traffic-calming measures. Criteria will be developed in Q3 of FY2002 and Implemented in Q2 of FY2003. DDOT will work with the community to develop a plan in Q2 of FY2003 using traffic-calming measures.	FY2002
3230	Review discriminatory practices of taxi cab services in Ward 8 (better accountability of Taxi Cab Commissioners).	Ward-wide	TCC	5647	Since September 11, 2001, radio cab company service in Ward 8 has improved drastically. Residents of Ward 8 now account for a significant portion of radio cab company business. In FY2002, the Taxi Cab Commission (TCC) will implement legislation to hold taxi cab drivers accountable for providing service to all Wards. Also, TCC will continue to streamline the adjudication process for Commissioners so that they may act on cases in an expeditious manner.	FY2002

## Agency Responses to Citizen Priorities

## PRIORITY 2:

**Improved Environment and Neighborhood Beautification**

Residents emphasized the need to improve the overall physical appearance of their neighborhoods. Areas of specific concern included the following: regular street sweeping, regular tree trimming, and a lack of trees and flowers. Residents suggested starting a neighborhood beautification office that would focus on planting flowers and on neighborhood cleanups. Last, residents expressed environmental concerns related to maintaining open spaces in good condition and to issues about the effects of standing water.

## OBJECTIVE 1:

Provide beautification.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
633	Establish a Cluster or Neighborhood Beautification office.	PSA 702	OCCC	7502	OCCC will work with local ANCs to establish an Adopt-a-Block program.	FY2002
			NSI	7501	NSI will work with the Clean City Office to distribute information on the Adopt-a-Block program.	FY2002
			DPW	2146	Communities are encouraged to participate in the Adopt-a-Block program, and they will be publicly recognized for helping to make our neighborhoods cleaner. Please review information at < <a href="http://www.cleancity.dc.gov">www.cleancity.dc.gov</a> >. DPW's Helping Hand program also supports neighborhood-sponsored cleanups. Tools and trash bags are available. Please call Thomas Day at 202-645-7190, or go online to < <a href="http://www.cleancity.dc.gov">www.cleancity.dc.gov</a> >.	Ongoing
3231	Partner with private entities such as Garden Resources of Washington to establish a citizen-led garden club.	Cluster-wide	DPR	5648	DPR is in the process of hiring a Development Officer and outreach person who will focus on these partnerships.	FY2002
			OCCC	9896	OCCC will introduce Adopt-a-Block program to local ANCs.	FY2002
			DPW	5649	DPW can provide mulch to community gardens on request. Please call Thomas Day at 202-645-7190, or go to our website at < <a href="http://www.cleancity.dc.gov">www.cleancity.dc.gov</a> >.	FY2002
3232	Apply for Casey Tree Endowment Fund (CTEF) and ANC tree-trimming grants.	Cluster-wide	DDOT	7363	This action will be subject to annual budget allocation from city council.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Environment and Neighborhood Beautification**OBJECTIVE 2: **Improve maintenance of problem properties.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
634	Increase the number of housing inspectors.	Cluster-wide	DCRA	2147	DCRA has hired 39 Neighborhood Stabilization Officers (NSO). There will be one NSO for each Cluster in the city who will be responsible for inspection activities at the neighborhood level.	FY2002
			OP	6248	The OP's Historic Preservation Office (HPO) will hire one more staff person to review construction in historic districts.	FY2002
635	Clean up trash and debris on 2800 block of Jasper Street and surrounding areas.	2800 Jasper Street	MPD	2150	The PSA 704 Lieutenant will implement a program with DPW to target the violators who are depositing the trash and debris. Some of the enforcement may involve the "Clean It or Lien It" Act.	FY2002
			DPW	7035	DPW's SWEEP will continue to address the conditions within the PPA in order to maintain the level of cleanliness achieved in FY2001 as part of the NSI work plan. Additional focused education and enforcement action will be implemented in the PPA by SWEEP in conjunction with community outreach of NSI.	Ongoing
			DCRA	2149	To be more responsive to the citizens, DCRA has expanded its neighborhood survey processes. DCRA will have one NSO for each of the 39 Clusters in the city who will be responsible for inspection activities. Those NSOs will work closely with other agencies to ensure improved services to the community. This issue has been identified as a problem area, and the agencies are collaborating to address such issues. The NSO assigned to this Cluster is Frank Brown (202-645-8293).	
			NSI	7509	The area was identified by the Ward 8 NSO and core team, and NSI has assigned tasks to the appropriate agency.	

## Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Environment and Neighborhood Beautification**

OBJECTIVE 3: Promote positive development.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3233	Better publicize development projects in the area.	Cluster-wide	DCRA	5651	DCRA now posts all pending building permits on its website at <www.dcrd.dc.gov>.	
			OP	9900	The OP will work to keep an up-to-date website that lists projects that it is reviewing.	Ongoing
3234	Ensure that developers balance new projects with green space (tot lots).	Cluster-wide	OP	5652	Through the project review process, the OP works to recommend open space and the preservation of required recreation space for residents. The OP will support DPR as needed to determine neighborhood needs and opportunities.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

Residents identified a need to expand educational options by using both traditional and nontraditional alternatives to educate communities. Suggestions focused on maximizing existing resources, creating new teaching models for increasing parental involvement, and reaching children with behavioral problems. Resident recommendations included the following: teaching youth about civic responsibility, partnering youth with seniors in mentoring and coaching relationships, providing more early childhood development and increasing technology in the classroom.

OBJECTIVE 1:

Encourage parental involvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3235	Develop strategies that increase parent participation, such as walking children to school and getting involved with PTA activities.		DCPS	5653	The request will be taken into advisement in the design of programs to support the transformation of Turner Elementary School. Normally, child-care issues would not be addressed by DCPS.	
638	Provide affordable childcare at or near the school facility.		DCPS	2154	This effort may be considered as part of the T-9 initiative. An appropriate mix of services to students and their families will be defined by community needs and space constraints. DCPS cannot provide childcare, and Turner Elementary School may be too small to permit location of services at the school. Local after-school programs may be useful in this regard.	
3236	Assess availability of current parenting classes, and provide additional programs where needed.	Cluster-wide	DCPS	6954	The request will be taken into advisement in the design of programs to support the transformation of Turner Elementary School. Courses to teach these skills may be delivered at sites within Cluster 39, which is contiguous to this Cluster; some services subset could be delivered at Turner Elementary School.	
			DMCYF	5654	The Children and Youth Investment Trust Corporation (CYITC) distributes funding to support the development of parent developing and early childhood development classes and programs. A new round of funding has ended, and awards were made in early February 2002.	

## Agency Responses to Citizen Priorities

PRIORITY 3: **Quality Education**

OBJECTIVE 1: Encourage parental involvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3237	Publicize free educational opportunities for children and adults.	Ward-wide	DPR	5657	DPR publishes and distributes a catalogue of its programs biannually (some of which are free). Most parks and recreation areas are free to the public.	Ongoing
3238	Create a tutoring program at a local library or school.	Cluster-wide	DMCYF	5659	Turner Elementary School is one of the T-9 schools that DMCYF is working with in partnership with DCPS. DMCYF will conduct a community needs assessment to determine the array of programs established to support this school and the surrounding community. The CYITC will award new grants to community-based organizations (CBOs) in early February each year. Each is designed to support one of the T-9 schools, which includes Turner Elementary School; parenting will also be addressed through this mechanism.	
			DCPL	5658	Learning Coaches at DC Public Libraries (DCPL) will offer homework assistance and family literacy activities through the recently opened Homework Help, Plus! Center at the Washington Highlands Library. DCPL will implement through initiatives planned for the Francis Gregory Library.	FY2002
639	Make library hours more flexible.	Ward-wide	DCPL	2155	DCPL will solicit citizen input and will re-evaluate its public service hours. At this time, DCPL does not have the resources to expand hours.	FY2003

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

OBJECTIVE 2:

Increase programmatic offerings for educating youth.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3239	Develop new teaching techniques for educating children with behavioral problems.	Ward-wide	DCPS	5660	The request will be taken into advisement in the design of programs to support the transformation of Turner Elementary School.	

OBJECTIVE 3:

Build a new recreation center.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
640	Create a citizen advisory committee to direct planning and construction of a new center.	Lot behind the District 7 Police Station	DPR	2156	The property mentioned is owned by DHCD. DHCD should take the lead in developing this property or should transfer the land to DPR. DPR would work with members of the community to understand their wants and needs for the location. DPR would likely propose a playground for this space because of the limited square footage. But, DPR is definitely committed to putting a playground (or whatever is decided through community consultation) at that location-once DPR has the land. It takes 90 days to turn such a project around.	FY2003
641	Begin construction of recreation center in Buena Vista and Knox Hill.	Lot behind the District 7 Police Station	DPR	6583	The property mentioned is owned by DHCD. DHCD should take the lead in developing this property or transfer the land to DPR. DPR would likely place a playground at the location. DPR is definitely committed to putting a playground at that location-once DPR has the land. It takes 90 days to turn such a project around.	FY2003
			DHCD	2158	DPR has agreed to construct the facility if DHCD transfers the land to DPR. DHCD has asked the Office of Property Management (OPM) to transfer the property.	

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

OBJECTIVE 4:

Provide nontraditional education and recreation.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3241	Provide more arts and crafts-type activities.	Cluster-wide	DPR	6956	DPR recently (January 2002) hired a new Associate Director for Programs. She is in the process of assessing the current situation (by reading these plans and visiting sites) and is working with the community (and schools) to develop future programs. DPR is committed to providing more arts activities. She is designing a separate programs division called "Cultural Arts."	FY2002
3242	Create Pop Warner or police- sponsored football or baseball leagues.	Ward-wide	DPR	6957	Comparable programs are being provided by the Police and Clergy Partnership and by the Boys and Girls Clubs. But, DPR is in the process of hiring a development and partnership person who will address these issues and will consult with the community.	FY2002
3243	Require designated recreation areas (tot lots) in new housing developments.	Ward-wide	OP	5664	The OP reviews housing developments through the Planned Unit Development process and works to include tot lots and open space in housing projects that benefit the residents. Most tot lots are proposed voluntarily as a site amenity.	Ongoing
642	Create programs geared toward children who are not athletic.	Ward-wide	DPR	6584	The Recreation Assistance Board is partnering with DPR to develop a curriculum for nonathletic activities for children. The Recreation Assistance Board is appointed by the Mayor and approved by the Council. Citizen input is possible at advisory committee meetings that are held monthly at each recreation center. DPR is actively developing nonathletic leisure time programs. The new Chief of Programs has been assigned to this task and is highly dedicated to the idea. She is developing an entire cultural arts component of DPR's program division. Examples of activities DPR already has in place are the following: 28 computer-learning sites as well as 5 poetry slams annually. If you have questions or suggestions, please call 202-673-7665 and ask to talk to the Chief of Programs.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

OBJECTIVE 4:

Provide nontraditional education and recreation.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
642	Create programs geared toward children who are not athletic.	Ward-wide	DCPS	2159	Out-of-schooltime programs are provided in all elementary and middle schools in Ward 8 through funding from the Department of Human Services (DHS). Such programs will operate as long as funding is available. Those programs run until 6:30 p.m.; later hours can be accommodated with the provision of funding for administration, instruction, and security.	FY2002
643	Use the mobile recreation van for areas with no recreation center such as Buena Vista and Knox Hill. Purchase an additional van if necessary.	PSA 702	DPR	2160	DPR currently provides mobile recreation opportunities and is purchasing a new mobile recreation van in FY2002. Once the new van is delivered, it will serve the Buena Vista and Knox Hill areas.	FY2002
			NSI	7521	Currently, this request has been made to DPR from the Ward 8 Neighborhood Service office. This action will be a temporary fix for the residents, but it is needed to address problems identified by the residents.	
3244	Assess the availability of current mentoring programs, and establish additional programs where needed, such as programs that partner seniors with teenagers.	Ward-wide	DPR	5667	DPR will work on this activity with DCPS with whom DPR meets monthly. Questions can be directed to DPR's Chief of Staff at 202-673-7665.	Ongoing
3245	Teach civic responsibility in schools and community centers.	Ward-wide	DCPS	5668	The request will be taken into advisement in the design of programs to support the transformation of Turner Elementary School.	
			NSI	5669	The Ward 8 core team is working on a program to involve the Ward 8 DCPS that will teach children civic pride and civic responsibility. The program is currently being developed, and NSI will announce the launch in 2002.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

OBJECTIVE 4:

Provide nontraditional education and recreation.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3246	Assess availability of current programs for at-risk youth, and establish additional programs where needed.	Ward-wide	MPD	5671	District 7's contact person for this program is Sergeant Maralyn Cook. District 7 has been involved in numerous programs to assist youths at risk.	Ongoing
			DMCYF	5670	The CYITC and the DPR have the primary responsibility for developing programs for youth of the District. The CYITC funds more than 40 CBOs throughout the District, and the DPR offers a full array of programs and services through its recreation centers. Information on programs funded through the trust is available on their website at <www.cyitc.org>. Also DPR's website lists recreational programs available throughout the District. New CYITC grantees will be named in early February each year.	
			DPR	9911	DPR will work on this activity with DCPS with whom DPR meets monthly. DPR is also working to develop programs for adolescents with \$1.5 million of DHS money.	FY2002
3247	Identify resources to create after-school programs.	Ward-wide	DCPS	5673	DCPS offers out-of-school-time programs in all Ward 8 elementary and middle/junior high schools. After-school programs for all schools in Cluster 36-39 will commence during FY2002.	FY2002
3248	Reinstate the local police cadet program.	City-wide	MPD	5675	MPD's Police Cadet program was reinstated in 2001. Interested applicants can call MPD Recruiting at 202-645-0445 or can visit the main recruiting office located at #6 DC Village Lane SW, to obtain additional information regarding the Cadet program.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Education**

OBJECTIVE 4:

Provide nontraditional education and recreation.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
3249	Provide vocational training and job opportunities.	Ward-wide	DCPS	5676	The services mentioned will be more available at Cluster 39 schools, which are close by. However, Turner is a T-9 school, and some services subsets may be appropriate there. The request will be taken into advisement as programs are designed to support Turner's transformation. DCPS's Office of Career and Vocational Education is willing to site such services at Turner Elementary School providing there is appropriate space and pursuant to the approval of the principal. DCPS's High School Plan is currently in development. Turner Elementary School was recommended in the Master Plan for a new building in 2002. DCPS will explore the possibility of "zoning" the building to control access to certain areas of the school, especially after hours, for educational opportunities for young adults within Turner Elementary School.	
			DOES	5677	The Department of Employment Services (DOES) offers comprehensive employment and training services through the CVS Pharmacy South Capitol One-Stop Center located at 4049 South Capitol Street SW.	

### Actions With No Commitments

Even though District agencies considered all actions this Cluster identified, a number of actions suggested by citizens through the SNAP process did not receive a commitment. Reasons for a lack of commitment ranged from the fiscal limitations (not enough money is currently available in the agency's budget), the particular agency with the authority to implement an action disagreed with the strategy, or the action needed more internal analysis before a commitment was made. Those actions included the following:

PRIORITY:

### Public Safety

Action	Location	Agency	Agency Response
Assess whether the Fire Department and MPD have the capacity to deal with increased demands caused by new housing construction.	Cluster-wide	MPD	District 7's assessment is that the new housing does not adversely affect District 7's ability to provide quality police service in Ward 8.
Enact loitering laws.	City-wide	MPD	This problem can be addressed more in-depth by the American Civil Liberties Union or the legislative branch of the DC Government. DC has struck down antiloitering laws as unconstitutional.
Explore the possibility of enacting curfew laws.	Cluster-wide	MPD	The Juvenile Curfew Act of 1995 establishes a curfew for persons under the age of 17. Effective on September 1, curfew began at 11:00 p.m., Sunday through Thursday, and continues until 6:00 a.m. the following day. Curfew hours are 12:01 a.m. to 6:00 a.m. on Saturday and Sunday. Anyone who violates curfew will be detained by the MPD per Special Order 99-14.
Pave the alley in the 2800 Block of Gainesville Street SE.	2800 Gainesville Street SE	NSI	The alley will be assessed by DDOT to be placed on the list of alleys to be paved, and it cannot be paved until FY2004.
Re-establish the University Legal Services (ULS) office in Ward 8.	Ward-wide	DHCD	ULS's location should be discussed directly with that agency; DHCD cannot tell the agency where to locate its office. Under its contract, however, ULS provides services to Ward 8 as well as to Ward 7. There is no further action to be taken.

## Actions With No Commitments

PRIORITY:

**Quality Education**

Action	Location	Agency	Agency Response
Create Pop Warner or police-sponsored football or baseball leagues.	Ward-wide	MPD	Comparable programs are being provided by the District 7 Police and Clergy Partnership and by the Boys and Girls Clubs.
Assess availability of current mentoring programs, and establish additional programs where needed, such as programs that partner seniors with teenagers.	Ward-wide	DCPS	Mentor programs at Turner Elementary School must be negotiated through the local school principal, but this request will be considered as part of the overall strategy for transforming this school. The request will be taken into advisement in the design of programs to support the transformation of Turner Elementary School. Such partnerships might be created within Cluster 39 schools that house teenagers.

## Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

### Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to

ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement workplans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs. *Because this initiative has been very active in your Neighborhood Cluster, the following few pages provide more detailed information.*

### Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform, including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. The T-9 schools in Ward 8 are the Simon Elementary

School, located at 401 Mississippi Avenue SE, and the Turner Elementary School, located at 3264 Stanton Road SE. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

### Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

## Other Neighborhood Initiatives

# 5

#### Partnership for Problem Solving

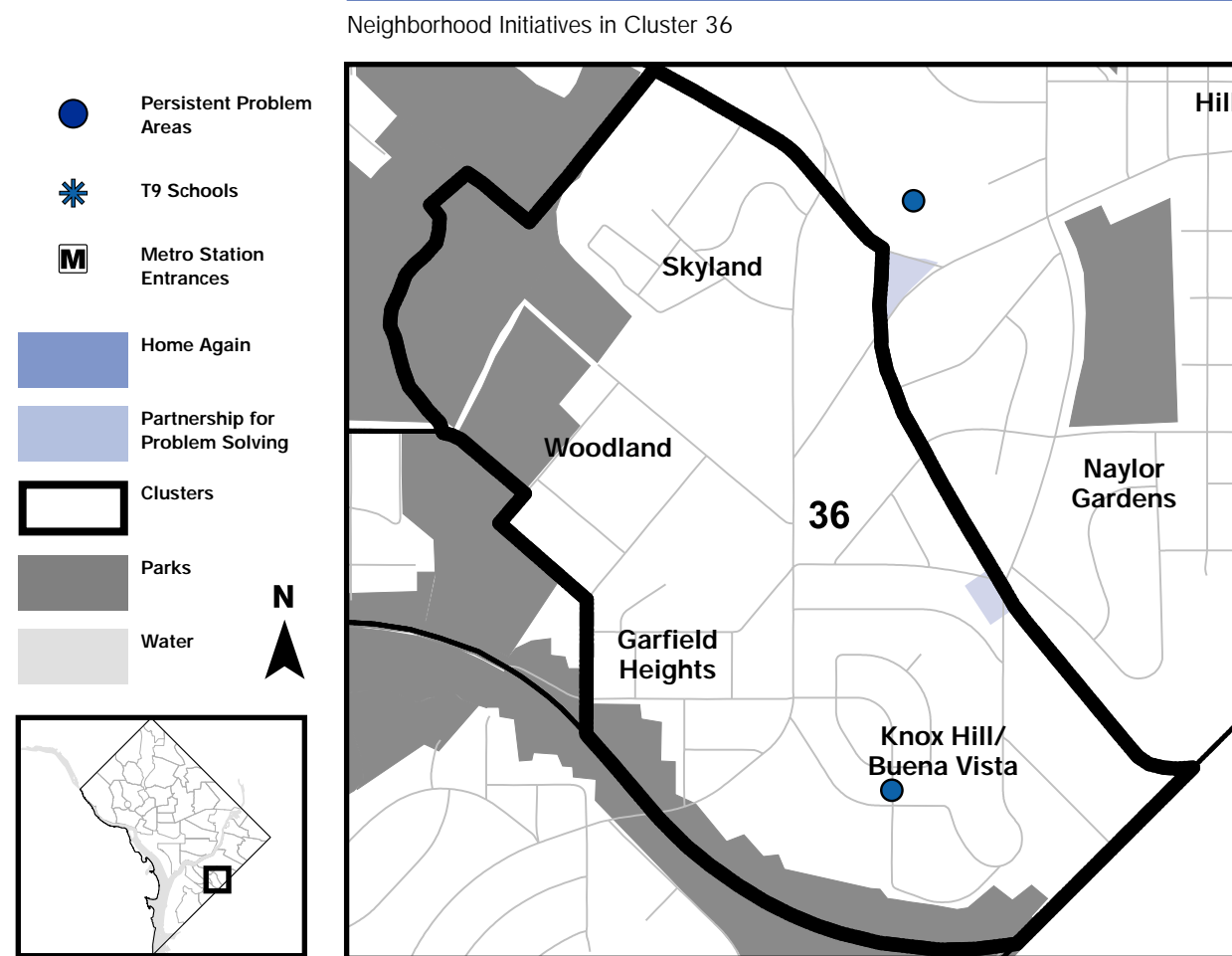
Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

#### Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the following page depicts the above-mentioned initiatives that are located in your Cluster.



### Neighborhood Service Initiative

The Neighborhood Service Initiative is a partnership between 13 District agencies to identify, prioritize, and solve recurring service delivery problems called Persistent Problem Areas (PPAs). PPAs are unique because multiple problems exist in a specific area and, therefore, require multi-agency strategies to solve. There is one Neighborhood Service Coordinator (NSC) for each Ward, who coordinates the work of District agencies to solve these neighborhood problems. The NSC for Ward 8 is Dionne Reeder.

To identify the PPAs for this Neighborhood Cluster, the NSC worked with Advisory Neighborhood Commissioners, community organizations, business owners, individual residents, and District agencies. Specific areas were identified and prioritized, and then specific work plans were developed for each PPA. Listed below is a more detailed description of each PPA.

There is one PPA in Cluster 36:

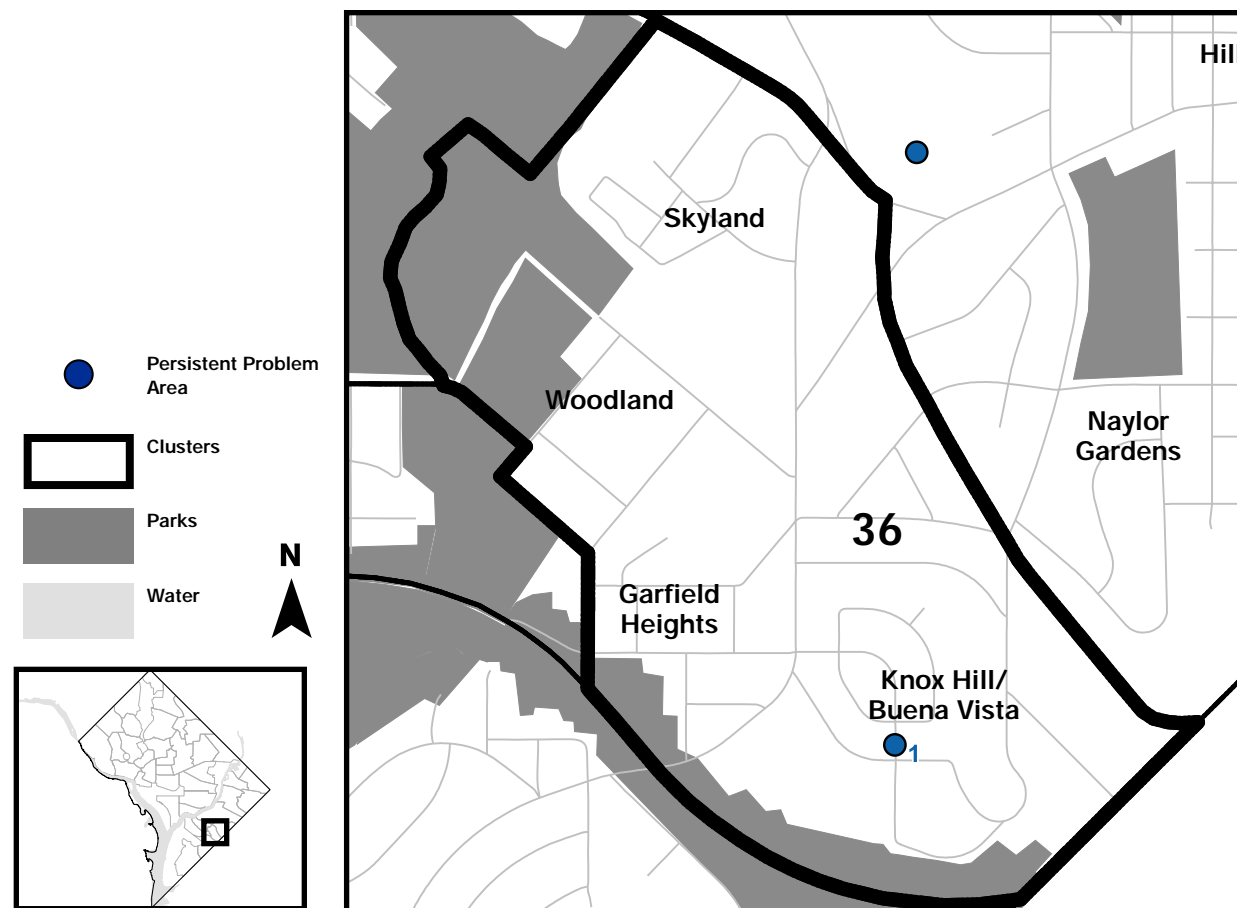
Buena Vista and Knox Hill

Key problems in this area include illegal dumping, the need for traffic calming, abandoned vehicles, drug activity, and infrastructure neglect. Accomplishments have included removal of more than 50 abandoned automobiles; installation of a stop sign and rumble strips; and significant improvement in sanitation, code compliance, and tree trimming. Future goals include construction of a playground or community park, installation of litter cans, and increased police patrol.

The Persistent Problem Area map on the adjacent page depicts the location of the PPA in your Cluster.

The NSC, in partnership with District agencies and the community, will continue to work on solving this existing PPA. Each quarter, Neighborhood Service will be considering additional PPAs in the Cluster. One of the key factors in this decision is determining whether improvements made to the PPAs can be sustained. One of the variables for sustaining these areas is active community involvement, such as providing regular cleanups, learning about city codes and regulations, and keeping an eye on properties and reporting any illegal activity. If you have questions or are interested in partnering with your NSC on addressing these problems, please call Dionne Reeder at 202-645-0308.

Persistent Problem Area in Cluster 36



1. Buena Vista and Knox Hill SE



Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

#### Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

#### Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

#### Role of Your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, your Neighborhood Planner will help keep you informed about the construction of a new grocery store and 80 new houses at Camp Sims, 650 units of housing at Henson Ridge, 36 units of housing on Good Hope Road called the Homes at Woodmont, and District of Columbia Public Schools' conversion of Turner Elementary School to its new T-9 program.

Several other activities that your Neighborhood Planner will be conducting over the next year include providing planning and outreach support for the following: (1) DPR's planned new playground in Knox Hill, (2) redevelopment of St. Elizabeth's Hospital campuses, and (3) exploration of a neighborhood-scale development at the Congress Heights Metro station.

# What Happens Now

# 6



The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood *Action* website at <[www.neighborhoodaction.dc.gov](http://www.neighborhoodaction.dc.gov)> or at your local library.

## Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 36 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 36 Visioning Workshop Summary Report	Summer 2001	DC Government, Office of Planning
Cluster 36 Databook	Winter 2001	DC Government, Office of Planning
Ward 8 Plan	1998	DC Government, Office of Planning
City-wide Comprehensive Plan	1998	DC Government, Office of Planning
East of the River Development Initiative Study	December 2000	DC Government, Department of Housing and Community Development, plus Sorg & Associates

## Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

# Your District Representatives

**Anthony A. Williams**  
Mayor

**Kelvin Robinson**  
Chief of Staff

**John Koskinen**  
City Administrator

## Council of the District of Columbia

**Linda W. Cropp**  
Council Chair

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**Jim Graham**, Ward 1

**Jack Evans**, Chair Pro Tempore / Ward 2

**Diane Glover**, Chair, Advisory Neighborhood  
Commissions (ANC) 8A

**Kathleen Patterson**, Ward 3

**Adrian Fenty**, Ward 4

**Jacque Patterson**, Chair, ANC 8B

**Vincent Orange**, Ward 5

**Sharon Ambrose**, Ward 6

**Mary Cuthbert**, Chair, ANC 8C

**Kevin Chavous**, Ward 7

**Sandra Allen**, Ward 8

**Robin IJames**, Chair, ANC 8D

**Harold Brazil**, At-Large

**David Catania**, At-Large

**Michael Johnson**, Chair, ANC 8E

**Phil Mendelson**, At-Large

**Carol Schwartz**, At-Large

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**Eric Price**  
Deputy Mayor for Planning and  
Economic Development

**Herb Tillery**  
Deputy Mayor, Operations

**Ellen McCarthy**  
Deputy Director, Development  
Review and Zoning

**Carolyn Graham**  
Deputy Mayor for Children, Youth,  
Families, and Elders

**Andrew Altman**  
Director, Office of Planning

**Mark Platts**  
Associate Director, Neighborhood Planning

**Margret Nedelkoff Kellems**  
Deputy Mayor for Public Safety and Justice

**Toni L. Griffin**  
Deputy Director, Revitalization  
and Neighborhood Planning

**Julie Wagner**  
Acting Associate Director,  
Neighborhood Planning



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